

## Customer Information for Data Subjects Concerned

Registration number:	<b>29000-148/288/2018.RAV</b>
<b>Title of processing</b>	<b>Personal data processed during the operation of the electronic administration and form management system (inNova Portal) of the Police</b>
<b>Goal of processing</b>	Processing the personal data of persons (customers) carrying out electronic administration on inNOVA Portal in order to fill in electronic forms (inNova Form) online, to immediately attach documents, and to track the processing status of the applications.
<b>Legal basis for processing</b>	<ul style="list-style-type: none"> <li>– Article 6 Section (1) Item e) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation);</li> <li>– Article 18 Sections (5) and (5a), Article 19 Section (4), Article 25 Section (3) Item c), and Article 33 Section (1) of Act No. CCXXII. of 2015. on general rules of electronic administration and trust services (hereinafter referred to as: E-ügyintézési tv.);</li> <li>– Article 127 Section (3) of Government Decree 451/2016. (XII. 19.) on the detailed rules of electronic administration (hereinafter referred to as: Korm. rendelet);</li> </ul>
<b>Categories of the processed personal data</b>	<ul style="list-style-type: none"> <li>– Central Identification Agent Central Electronic Administration Service (KAÜ KEÜSZ) <b>Titkosított Kapcsolati Kód,</b></li> <li>– natural personal identification data contained in KAÜ KEÜSZ identification (including surname and first name, surname and first name at birth, date and place of birth, citizenship),</li> <li>– customer's electronic form data stored in inNOVA Portal open repository;</li> </ul>
<b>Recipients of transfer of data</b>	<p>Personal data are transferred to</p> <ul style="list-style-type: none"> <li>– AVDH KEÜSZ in order to have the applications signed electronically;</li> <li>– BKSZ KEÜSZ in order to file applications electronically;</li> <li>– EFER KEÜSZ in order to ensure the possibility of electronic debit card payment.</li> </ul>
<b>Recipients of transfer to third countries and for international organisations, the data set affected by the transfer of data, its goal and legal basis</b>	No data transfer.
<b>Storage period for processed personal data</b>	– KAÜ KEÜSZ <b>Titkosított Kapcsolati kód</b> shall be stored up to 120 days;

	– natural personal identification data shall be stored up to 120 days.
<b>Whether the provision of data is based on legislation or contractual obligations, or is a precondition before the conclusion of the contract</b>	Data provision is based upon E-ügyintézési tv., as well as Korm. rendelet.
<b>The processed data shall be used in automated decision-making or profiling</b>	No.
<p><b>The rights of the data subjects concerned</b></p> <p>In any and all issues related to processing the data, the data subject can request the following information via the data protection officer of the organisation carrying out data processing:</p> <ul style="list-style-type: none"> <li>– <b>the information on data processing and access to processed personal data,</b></li> <li>– <b>in case of inaccurate data, the rectification of data, or they can request that incomplete personal data be completed,,</b></li> <li>– <b>the erasure of personal data processed upon their consent,</b></li> <li>– <b>the objection against processing personal data,</b></li> <li>– <b>the restriction of the processed data.</b></li> </ul> <p>In case of data processing by police data controllers, the right to data portability cannot be exercised.</p> <p><b>Upon the request made</b> by the data subject concerned, and unless such request is subject to restriction by legitimate interests as specified in the law, the data subject can learn whether or not processing their personal data is ongoing with the police data controllers, and is entitled, as regards any and all data relating to them, to receive information about the following:</p> <ul style="list-style-type: none"> <li>– the goal of processing,</li> <li>– what is the basis of data processing (legal basis),</li> <li>– the from-to-timeframe of data processing (duration),</li> <li>– the types of data being processed, and the availability of their copies for the data subject concerned,</li> <li>– the recipient of the personal data, and the categories of recipients, respectively,</li> <li>– data transfer to any third country or international organisation,</li> <li>– the rights of the data subject concerned as regards data processing,</li> <li>– the availability of legal remedies.</li> </ul> <p><b>As regards any and all requests concerning information and access,</b> the police data controllers shall provide information within 30 days at the latest. For additional copies on their processed personal data as requested by the data subject concerned, the police data controllers may charge reasonable costs based on administrative costs. In certain cases, the police data controllers, pursuant to the law – for instance prevention of criminal offences or prosecution of such offences – may refuse to provide information; in such cases, the provision of the law serving as the legal basis for refusal, and the information of legal remedies must be contained in the response.</p> <p><b>In case of any and all requests concerning the rectification of data (amendment),</b> the validity of the data to be amended must be duly justified by the data subject concerned, furthermore, they must duly justify and furnish proof that the person requesting is indeed the person entitled to request them amendment of data.</p> <p>Unless it is clear that the processed data is accurate and complete, the police data controllers will not rectify such data, they shall only indicate that the certain data were disputed by the</p>	

data subject concerned, but were not certainly inaccurate. Upon confirming the validity of the request, the controller, without undue delay, shall rectify the inaccurate personal data, and complete the data concerned by the request. As regards rectification or indication, the police data controller shall inform the data subject concerned.

The police data controllers shall comply with **requests regarding limitations of data processing** if one of the following conditions is fulfilled:

- the data subject concerned disputes the accuracy of the personal data; in such cases limitations shall apply to the time period that allows that the controller to verify the accuracy of the personal data,
- data processing is unlawful and the data subject concerned objects the erasure of data, and requests the restriction of their use instead,
- the controller no longer needs the personal data for the purpose of data processing, but the data subject concerned requires them to the establishment, exercise or defence of legal claims; that is data processing concerning the data subject.

If the data are subject to restrictions, personal data can only be processed, with the exception of storing data, in case of as follows:

- with the consent of the data subject concerned,
- to the establishment, exercise or defence of legal claims,
- to the defence of rights of other natural or legal persons, or
- on the grounds of public interest of the European Union or any of its member countries, respectively.

The police data controllers shall provide the data subject concerned in advance information on releasing the restriction on data processing.

If the data subject concerned considers that the data processing is contrary to the provisions of GDPR, or considers the method how the police data controllers process their personal data detrimental or prejudiced, it is then advised and appropriate to contact the data protection officer with their complaints. The complaints will be investigated in any and all cases.

**Notwithstanding the response received about the complaints, if you keep considering it detrimental or prejudiced how the police data controllers process your data, or you wish to directly seek remedy with the data protection authority, you may notify the Hungarian National Authority for Data Protection and Freedom of Information (NAIH) (contact: <https://www.naih.hu/general-information.html>).**

**In order to protect your data, you may seek judicial remedy**, which will give priority to the particular case. In such cases, you may decide whether to submit your claim to the court (<https://birosag.hu/torvenyszek>) in whose territorial jurisdiction you reside on (permanent address) or whose territorial jurisdiction you stay (temporary address).

Please find the competent court of the place of residence or stay on the following site: <https://birosag.hu/birosag-kereso>.