

Customer Information for Data Subjects Concerned

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| Registration number: | 29000-148/299/2018.RAV |
| Title of processing | Requesting a data administrator's/custodian's certificate required to use NOVA.PACK services |
| Goal of processing | Establishing and maintaining contact with the claimants prior to issuing them data administrator's/custodian's certificates required to use NOVA.PACK services. |
| Legal basis for processing | <ul style="list-style-type: none"> – Article 6 Section (1) Item e) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter referred to as: General Data Protection Regulation); – Article 18 Sections (5) and (5a), Article 19 Section (4), Article 25 Section 3 Item c), Article 33 Section (1), Article 42/A Section (1), and Article 74 Section (1) of Act CCXXII of 2015 on the General Rules on Electronic Administration and Trust Services (hereinafter referred to as: E-Adm.); – Article 127 Section (3) of Government Decree 451/2016. (XII. 19.) on the Detailed Rules of Electronic Administration (hereinafter referred to as: Gov. Decr.). |
| Categories of the processed personal data | <p>The data processed of the natural persons acting on behalf of the applicant legal persons are as follows:</p> <ul style="list-style-type: none"> – surname and first name; – surname and first name at birth, – mother's maiden name, – place of birth, – date of birth. <p>The data processed of the contact person (natural person) designated by the applicant are as follows:</p> <ul style="list-style-type: none"> – surname and first name; – other contact information (telephone, e-mail). |
| Recipients of transfer of data | No data transfer. |
| Recipients of transfer to third countries and for international organisations, the data set affected by the transfer of data, its goal and legal basis | No data transfer. |
| Storage period for processed personal data | Without delay, after the person has stopped using NOVA.PACK services. |
| Whether the provision of data is based on legislation or contractual obligations, or is a precondition before the conclusion of the contract | Data provision is pursuant to the general data protection regulation, as well as on the provisions of E-Adm., and Gov. Decr. |

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| The processed data shall be used in automated decision-making or profiling | No. |
| <p>The rights of the data subjects concerned</p> <p>In any and all issues related to processing the data, the data subject can request the following information via the data protection officer of the organisation carrying out data processing:</p> <p>Upon the request made by the data subject concerned, and unless such request is subject to restriction by legitimate interests as specified in the law, the data subject can learn whether or not processing their personal data is ongoing with the police data controllers, and is entitled, as regards any and all data relating to them, to receive information about the following:</p> <ul style="list-style-type: none"> – the goal of processing, – what is the basis of data processing (legal basis), – the from-to-timeframe of data processing (duration), – the types of data being processed, and the availability of their copies for the data subject concerned, – the recipient of the personal data, and the categories of recipients, respectively, – data transfer to any third country or international organisation, – the rights of the data subject concerned as regards data processing, – the availability of legal remedies. <p>As regards any and all requests concerning information and access, the police data controllers shall provide information within 1 month at the latest. In certain cases, the police data controllers, pursuant to the law – for instance prevention of criminal offences or prosecution of such offences – may refuse to provide information; in such cases, the provision of the law serving as the legal basis for refusal, and the information of legal remedies must be contained in the response.</p> <p>If the data subject concerned considers that the data processing is contrary to the provisions of general data protection regulation, or considers the method how the police data controllers process their personal data detrimental or prejudiced, it is then advised and appropriate to contact the data protection officer with their complaints. The complaints will be investigated in any and all cases.</p> <p>Notwithstanding the response received about the complaints, if you keep considering it detrimental or prejudiced how the police data controllers process your data, or you wish to directly seek remedy with the data protection authority, you may notify the Hungarian National Authority for Data Protection and Freedom of Information (NAIH) at https://www.naih.hu/1.1-kapcsolat,-elerhet-seg.html</p> <p>In order to protect your data, you may seek judicial remedy, which will give priority to the particular case. In such cases, you may decide whether to submit your claim to the court (http://birosag.hu/torvenyszek) in whose territorial jurisdiction you reside on (permanent address) or whose territorial jurisdiction you stay (temporary address). Please find the competent court of the place of residence or stay on the following site: https://birosag.hu/birosag-kereso</p> | |